

# Accessibility

## Boat Hire



### Summary

Our Boat Hire team welcomes disabled visitors and visitors with additional needs. This guide contains information to help you decide if the Boat Hire is suitable for you. Each activity has strict safety requirements. Our staff will be happy to discuss individual requirements either by phone prior to your visit or on site on the day.

### Entrance and access

The main entrance to the Watersports Centre has level access, however access to the pontoon for access to boats, is via a steep gradient. There are railings along the pontoon which could be used as a handrail.

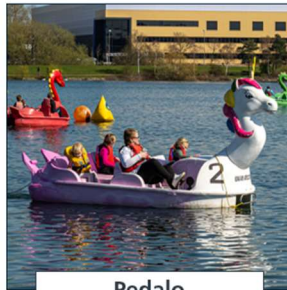
### Toilets

The nearest accessible toilets are situated at the Watersports Centre. The nearest Changing Places facility is situated at the Watersports Centre.

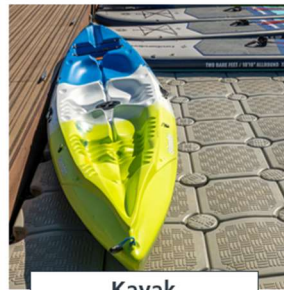
### Activities

All participants are required to wear a buoyancy aid to participate in any Boat Hire activity. Not all craft are available on certain days.

#### Pedalos



Pedalo



Kayak



Paddleboard

Pedalos are powered using your legs, but it is possible to ride along as a passenger, provided the pedalo can be accessed (please see info above). Boarding pedalos requires balance and use of upper body and lower body. Pedalos are stable craft but can move when boarding.

#### Kayaks

Use of upper body is required to propel kayaks. Kayaks have no back rest for support. Kayaks have moderate stability. Boarding kayaks requires balance and use of upper body and lower body.

#### Paddleboard

Use of upper and lower body is required. Participants must stand or kneel throughout, and balance is required. Paddle lengths can also be adjusted.

### Please note

Should you wish to discuss the suitability of any activity, please contact a member of the team on 01908 246599 or email [enquiries@willenlake.org.uk](mailto:enquiries@willenlake.org.uk) and leave your name, telephone number/ email address, date of visit and a brief description of your individual requirements and one of our team will contact you.